

## Minutes Canteen Committee

01. December 2014 at 13:30h

Attendees: Alexander Winkler, Cecile Petit, Olivier Mangion, Veroy Rachel, Christian Lorenz, Lea Ichikawa, Ande Tonlin, Katja Herlyn, Karl-Heinz Tenne, Jean-Francois Lamy, Olga Le Vigouroux; Cornelia Busche

1. Information from School Admin:

Both schools are working on a plan together how to minimize the ecological impact of the schools. This also includes the canteen. A plan for energy optimization and garbage recycling in the kitchen will be developed.

2. Q: Has there been a price increase at the beginning of this school year?

A: There has been a price adjustment. The set menu has been increased by 1% and the other offers between 4,5 and 5% according to the Chinese official CPI development data for food.

3. Q: How is the diversity of food planned?

A: Each menu circle is planned for six weeks. The next one will go until January. Olivier will again invite parents and students to take part in the planning.

4. Q: Is the menu in the Kindergarten the same as in the main canteen?

A: The menu is generally the same as the set menu but a bit adjusted, i.e. the pieces are cut smaller. For the German Kita the food is served family style and Michael meets every Wednesday with the kindergarten teachers to discuss the food.

5. Q: Why was the ecash system down for a few weeks?

A: There have been technical problems at the beginning of the school year. The server of the system has been attacked by a virus. For the necessary maintenance and to avoid any further defuncting the server had to be shut down for a couple of weeks. These problems are now solved and proper protection in place.

6. Q: Why is it not possible to check several ecash accounts with one e-mail address?

A: The e-cash system has been developed for a corporate environment for single users and not a group of users or families. The ecash system comes together with the POS hardware. It uses individual e-mail addresses as identification for the account. Therefore, it is not possible to check several accounts with one address. Eurest will provide communication for this issue to be published on the web sites of the schools.

7. Q: Why is it possible for teachers to pay their meals in cash?

A: During the service time it is not possible to pay cash at the service lines. Only the cashiers at the entrance, salad bar and cafeteria are allowed to handle cash.

8.

9. Q: The quantity of the meat seems some times to be too small and expensive.  
A: The quantity of each meal component is fixed in the contract. Eurest will review the portion size.
10. Q: Is it possible to change the starch component?  
A: At the a la carte line it is possible to change rice with pasta. Fried potatoes or French fries etc. cannot be given without extra charge.
11. Q: Why is the food sometimes so oily?  
A: Some cooking methods require oil, e.g. there needs to be oil in the pasta to prevent it from sticking together. Eurest will review the amount of oil used and advise the service staff to skim off excessive oil on sauces.
12. Q: Do you issue fapiaos for money charged onto the cards?  
A: Fapiaos are issued on request in Eurest's office.
13. Q: Why are students sometimes refused a refill?  
A: A refill of rice or pasta and vegetables is always possible. Eurest will give a reminder of the refill policy to all service staff.

After the meeting the canteen committee was given the opportunity to visit the kitchen.

14. Next meeting: Monday, 09. March 2015 at 13:30h.

